

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
---------------------------	-----------------------------	----------------------

Meeting Name: IPRS Core Team Meeting
Facilitator: Eric Johnson, DMH
Scribe: Sara Parks
Date: 7/20/05
Time: 10 - 11 a.m.
Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

Sharlene Bryant	Others:
x Cathy Bennett	x Tim Sullivan
x Cheryl McQueen	x Jamie Herubin
x Shannon Johnson	x Sandy Flores
Gary Imes	x Sara Parks
x Joyce Sims	x Mike Frost
x Bobby Minish	x Linda Smith
x Rick Debell	x Carlisa Stallings
Thelma Hayter	
X Eric Johnson	

Attendees:

x Alamance-Caswell	Onslow
x Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	x Pitt
x Crossroads	x River stone
x Cumberland	x Roanoke-Chowan
x Durham	x Rockingham
x Eastpointe	x Sand hills Center
x Edgecombe-Nash	x SE Center
x Five – County MHA	SE Regional
x Foothills	x Smoky Mountain
x Guilford	x Tideland
X Johnston	x Wake
Mecklenburg	x Western Highlands
x Neuse	x Wilson-Greene
x New River	

Attendees:

Agenda:

Item No. Topics

- | | | |
|----|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. | Division and EDS Review | Review July 15th checkwrite results
Upcoming checkwrites: July 22, 29, August 5th

Tim Sullivan: Update Medicaid issues

BugCentral Status

Key CSRs

Operations Support: File Maintenance, Security, and Help Desk

Area Programs joining this week: |
| 2. | Area Programs | Roll call
Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.

Review July 15th checkwrite results
Upcoming checkwrite (cut-off-dates) - July 22, 29, August 5th

DPE Sub-Topics <ul style="list-style-type: none">• Browser screen updates in production• Reminder: After receiving new provider numbers from DMA, please send these numbers to the IPRS QA distribution list: IPRS.QandA@ncmail.net• Direct Provider Enrollment process - Status• 837 Development process – Status• Claim transaction (837) Format testing – Planned start date July 25 Revised Cut-off for Non-HIPAA Compliant transactions 9/1

Reminder: Please send IPRS related questions to the Q&A list rather than to individual members of the team.

IPRS Questions or Concerns

DMA Direct Provider Enrollment Questions – A. Floyd/ P. Horrell

MMIS Updates - Tim Sullivan & Shannon Johnson
Medicaid Questions or Concerns

Updates to Roll Call?
Any other area program questions/comments?
DMH and/or EDS concluding remarks. |

Next Meeting: July 27, 2005

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	Review July 15th checkwrite results – Under 100,000 claims processed 29% denied due to EOB 11. Carlisa talked to Martha (New River) and they purposely lapsed the target pop so pending claims would adjust.
2.	Upcoming Checkwrites – July 22, 29, August 5th
3.	Tim Sullivan & Shannon Johnson-
4.	Bug Central Status: 1 bug in customer review.
5.	Key CSRs: Cross reference report is ready today regarding Riverstone to Five County. Adhock summary for timely filing report also ready for review, as well as UAT.
6.	Operations Support – File Maintenance, Security – 1 FM request regarding H2012 has been a work-in-process. However we hope to have it completed by the end of this week. In doing so, we will send out an alert.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	Roll Call (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up wit on the issue.
3.	Review July 15th checkwrite results
4.	Upcoming checkwrite - July 22, 29, August 5th
5.	Agenda items DPE Sub-Topics <ul style="list-style-type: none"> Browser screen updates in production – You should have received an alert regarding changes as a result to DPE efforts. Q: What kind of alert should we have received? A: An alert from EDS Q: Janet (Johnston) – When did the alert go out? A: July 18, 2005 Reminder: After receiving new provider numbers from DMA, please send these numbers to the IPRS QA distribution list: IPRS.QandA@ncmail.net Q: Jeanna (Catawba) – You’re talking about our multispecialty and group number right? A: Correct Q: Tommy (Sandhills) – Have any LME’s received their number from DMA? C: LME’s responded back “No” Q: Cheryl asked if any LME’s have submitted their application? A: Sandhills, Johnston, Five County, Roanoke Chowan, New River, Neuse, and Catawba responded with a “yes”. C: Tim Sullivan also responded that there is a 20-30 day turnaround once applications have been received due to background checks that are done by another vendor before numbers are issues. So if you just sent in your application, it may be a few more weeks before you receive your number. Direct Provider Enrollment process - Status

<p>6.</p> <p>7.</p>	<ul style="list-style-type: none"> • 837 Development process – Status • Claim transaction (837) Format testing – Planned start date July 25 – An alert will be sent out by the end of the week. <p>Revised Cut-off for Non-HIPAA Compliant transactions 9/1</p> <p>Reminder: Please send IPRS related questions to the Q&A list rather than to individual members of the team.</p> <p>IPRS Questions or Concerns;</p> <p>Q: Kim (Neuse) – Received an email from Celeste regarding cross walk and billing CAP and that we are suppose to use 99401 – 99404. Have you seen this?</p> <p>A: Fax a copy to Shannon Johnson at 919-851-4014</p> <p>Q: Daphne (Pitt) – I called BCBS and they told me that they do not send out blanket denial letters for procedure codes not covered. Does anyone else have this information?</p> <p>C: Kim (Neuse) – I received a copy of the fee schedule.</p> <p>Q: Can you fax a copy of that to Cheryl Reynolds at 252-443-9574></p> <p>A: Yes</p> <p>Q: Tom (Western Highlands) – Can’t DMA engage with BCBS and retrieve this information for us?</p> <p>A: Tim will check on this.</p> <p>Q: Susan (Pathways) –On my 7/7/05 RA I noticed denials for 8599 and need clarification as to why?</p> <p>A: There is a possibility that the diagnosis is not covered by the pop group. However, send examples of the ICN to IPRS Q & A.</p> <p>Q: Any updates on Case Management edits?</p> <p>A: By pass should be resolved next week.</p> <p>Q: Jeanna (Catawba) – Any updates on T1017HI?</p> <p>A: No updates at this point.</p> <p>C: Tom (Western Highlands) – DMA website has 2 fee schedules posted and there are some differences.</p> <p>A: Rates are set by DMA and those that are posted are proposed fee schedules which haven’t been finalized. Send an email to Pat Jeter and cc Rick.</p> <p>DMA Direct Provider Enrollment Questions – Angela Floyd and Pamela Horrell (absent)</p> <p>Medicaid Questions or Concerns</p> <p>Updates to Roll Call?</p> <p>DMH and/or EDS Concluding Remarks:</p>
---------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#.						

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
II1.						